



## Open Report on behalf of Andy Gutherson, Executive Director - Place

<b>Report to:</b>	<b>Environment and Economy Scrutiny Committee</b>
<b>Date:</b>	<b>11 July 2023</b>
<b>Subject:</b>	<b>Service Level Performance against the Corporate Performance Framework 2022-23 - Quarter 4</b>

### Summary:

This report summarises the Service Level Performance against the Success Framework 2022-23 for Quarter 4. All performance that can be reported in Quarter 4 is included in this report.

Appendix A details the proposed key performance indicators to be reported to Environment and Economy Scrutiny Committee for 2023-24.

Full-service level reporting to all scrutiny committees can be found here [Service level performance data](#).




### Actions Required:

The Environment and Economy Scrutiny Committee is invited to:

- (1) Consider and comment on the Environment and Economy Service Level Performance for 2022-23 Quarter 4; and,
- (2) Review and agree the 2023-24 Performance Indicators for Environment and Economy as shown in Appendix A.

## 1. Background

This report details the Service Level Performance measures for the Environment and Economy Scrutiny Committee that can reported in Quarter 4.

- 4 measures that exceeded their target 
- 0 measures that achieved their target 
- 4 measures did not meet their target 
- 1 measure that does not have a target (contextual)

## **1.1 Economy**

### **1.1.1 Measures that exceeded their target**

#### **PI 69 Businesses supported by the Council**

**Actual: 2,527**

**Target: 1,358**

During Q4 an additional 661 businesses were supported bringing the total for the year to 2,527, above the overall target of 1,358. This target has been exceeded due to the clear need to support the business community to recover from challenges the economic climate brought and help them to develop and grow.

The Business Lincolnshire Growth Hub has supported 519 businesses in Q4 with a further 24 grants being paid from the European Regional Development Fund programme.

The Growth Hub's programme for high growth businesses, 'Next Level' Scale Up programme has been very well received through 22/23 as have the Pub Diversification, Manufacturing Transformation and Supply Chain Support programmes. These have been complemented by two flagship conferences – 'Go Digital 23' focusing on the Customer of the Future and a Scale Up Alumni event for over 100 of our Scale up businesses.

The new Create Growth and the Made Smarter East Midlands programmes are underway and are generating significant interest from businesses and our drive to increase internationalisation is continuing with the launch of a new Exporting Peer Network and Roundtable Export Programme.

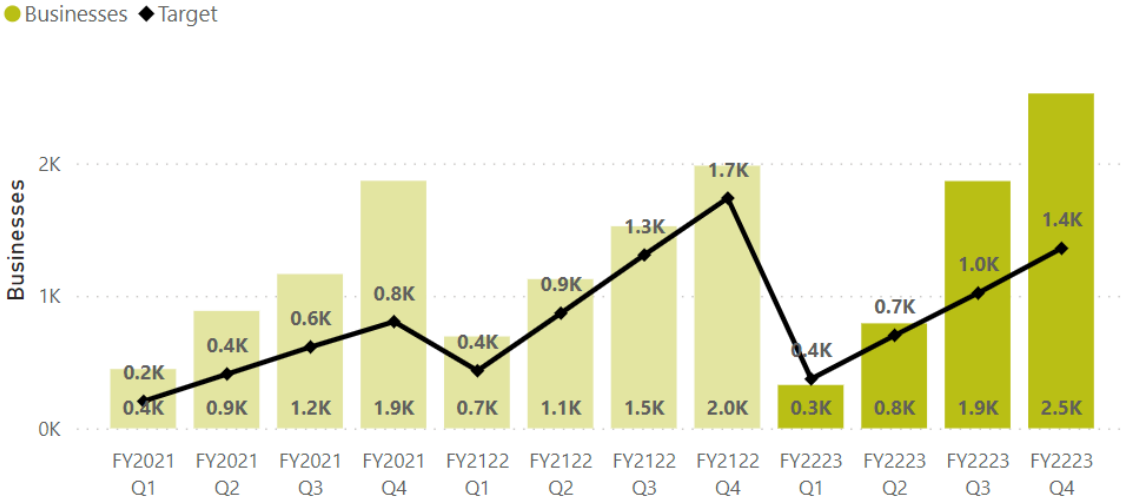
Through the Inward Investment team, Team Lincolnshire and the account management of foreign owned businesses, our services have supported 138 businesses during Q4. This includes investment enquiries from the agrifood, renewables and digital/technology sectors and support for our existing foreign owned businesses to develop and grow which has helped to create 383 jobs across a number of projects.

Team Lincolnshire have supported businesses with the delivery of five events; an Economic briefing, Investor event at St Modwen, networking event Lincoln City FC, Humber Zero Industry insight, Fresh Produce Consortium futures event at Peterborough and a joint Property & Construction event with the Lincolnshire Chamber of Commerce. In addition, members of the Team attended MIPIM, the international property event in France, and hosted 23 meetings with potential investors to Lincolnshire.

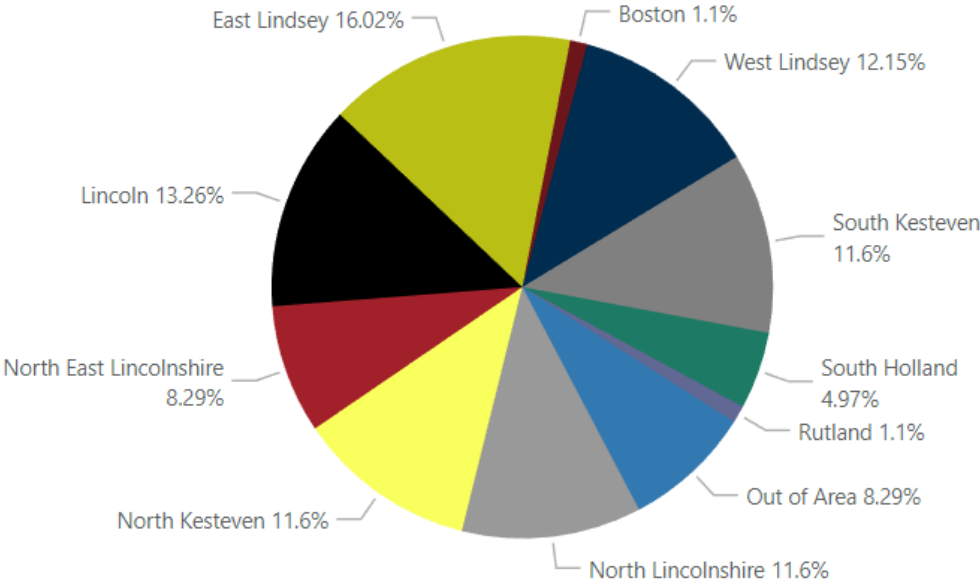
The Economic Infrastructure Business Accommodation Portfolio consists of 242 Units comprising 154 managed workspaces, 80 light industrial and office units and 8 miscellaneous properties. The overarching aim of the service is to provide suitable premises and tenancies to support new and young small and medium businesses and enhance economic growth and job creation across Lincolnshire.

The Economic Infrastructure Portfolio team enhances that service level to its tenants, continuing to support them by nurturing through effective relationships and physical and financial support. The team also refers businesses to enable them access to advice, support, and potential upskilling from Business Lincolnshire to assist them and help them to grow.

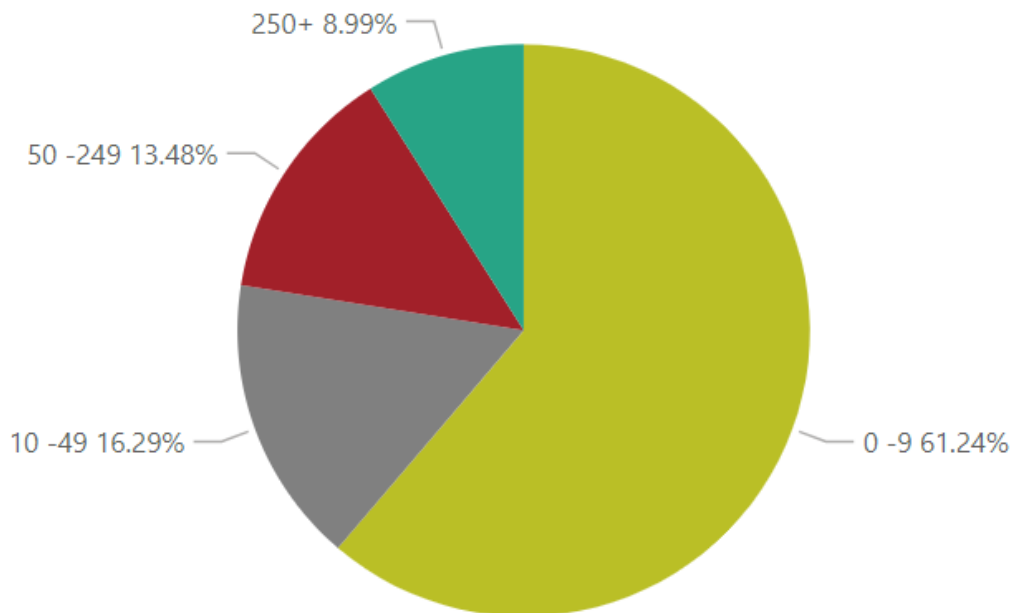
Throughout Q4, 143 small business tenants continued to receive accommodation support alongside 5 new public sector tenants. 4 of the small business tenants also received specific support for a range of business needs. This is a direct result of enhanced relationship management.



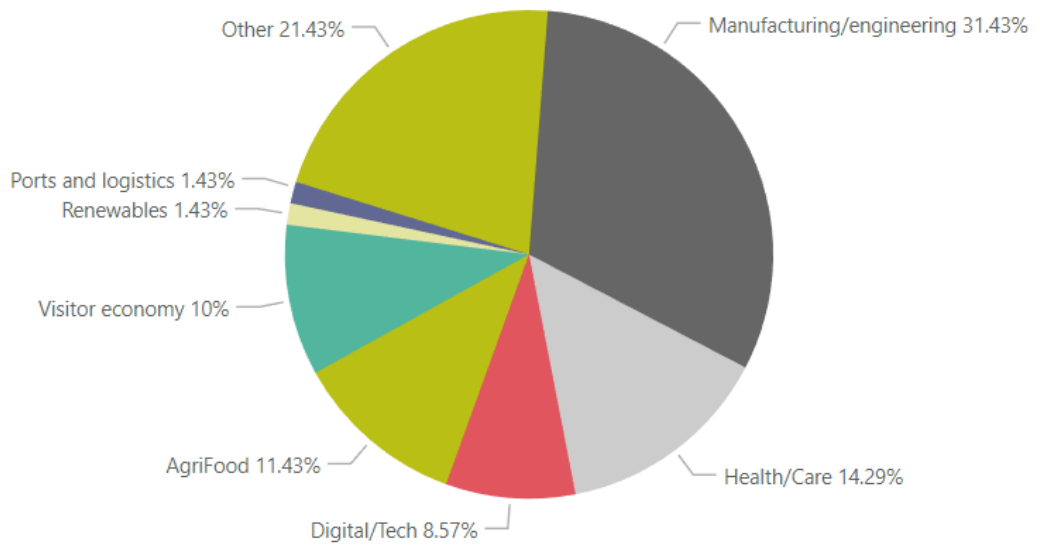
**Businesses Assisted by Location**



### Businesses by Size



### Businesses by Priority Sectors



## PI 70 Qualifications achieved by adults ☆

**Actual: 1,523**

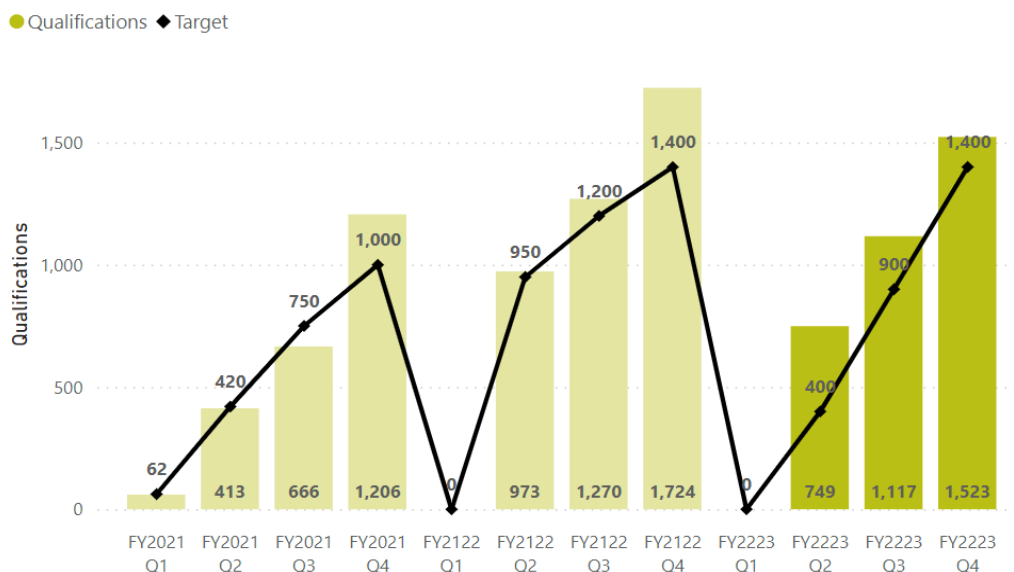
**Target: 1,400**

The number of qualifications achieved by adults during Q4 was 406. This brings the total for 22/23 to 1,523, above the target of 1,400.

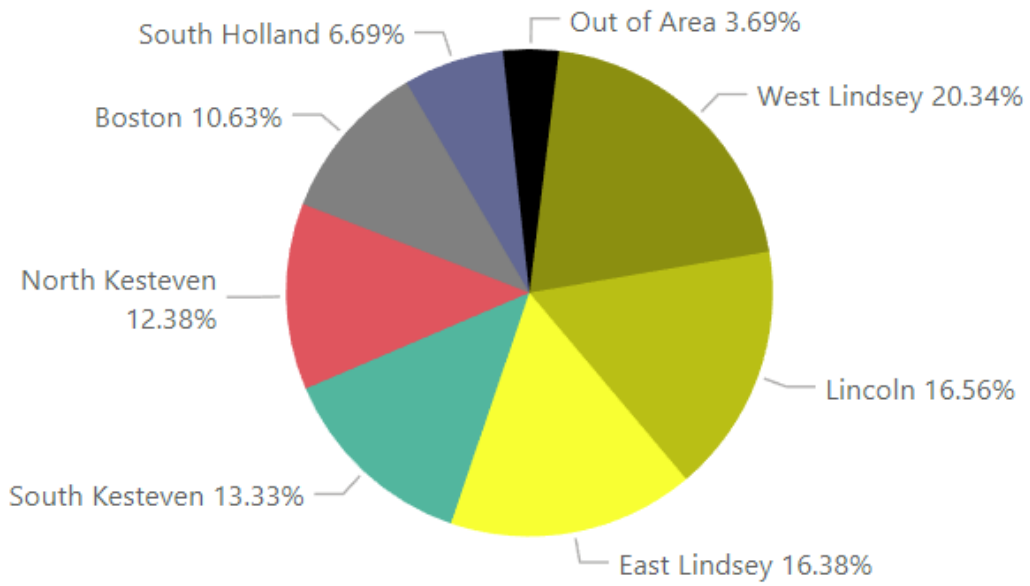
The qualifications achieved has exceeded target due to several factors, including a successful increase in learner engagement following the return to classroom based provision post covid (which meant that 70% of qualifications were delivered in classroom settings as opposed to on-line), as well as changes to demand in year which resulted in several courses being delivered that had multiple qualifications attached to them, primarily in the construction and hospitality sectors.

With a continued focus on supporting employability, the range of qualifications achieved is varied and included 120 GCSE's or functional skills in English or Maths as well as a host of other vocational qualifications including 122 that directly link to enhancing digital skills. In support of Lincolnshire's priority employment sectors, 520 (34%) of qualifications related to the wider care sectors, with a further 360 (24%) to construction, 165 (11%) to customer services, accountancy and business administration and 162 (11%) to hospitality.

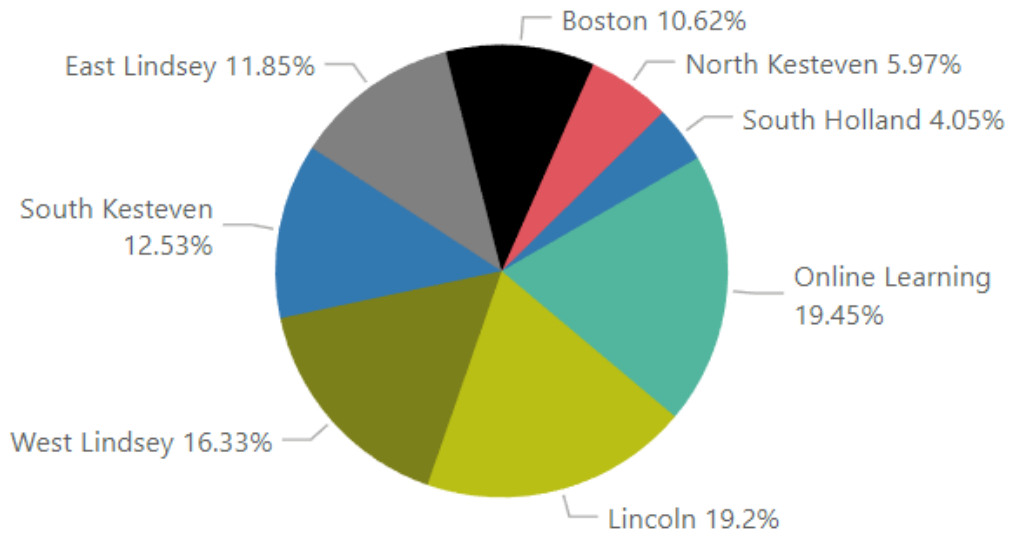
Provision is planned, delivered and aimed at targeted learners with the effect that 53% of qualifications were achieved by male learners, 69% were achieved by unemployed learners and 77% were achieved by learners with no or low qualifications. Of the 1,523 qualifications achieved, 62% were at Entry Level, 18% were at Level 1 and 20% were at Level 2. Focusing on 'filling the gaps' in areas of deprivation across the County, and without duplicating learning delivered by other Employment and Skills Funding Agency funded Learning Providers in those same localities, 51% of all qualifications achieved were delivered in Lincoln, 27% in West Lindsey, 10% in East Lindsey, and 7% in Boston, which is in line with District learner populations needs.



**Total adult learners by location (including those on qualification programmes)**



**Total adult learner enrolments by location (including those on qualification programmes)**



### 1.1.2 Measures that achieved their target

None in Quarter 4

### 1.1.3 Measures that did not meet their target

#### PI 71 Amount of external funding attracted to Lincolnshire ✖

**Actual: 13,552,460**

**Target: 17,525,673**

During Q4 an additional £4,114,588 of external funding has been received bringing the total received for 22/33 to £13,552,460, below the overall target of £17,525,673.

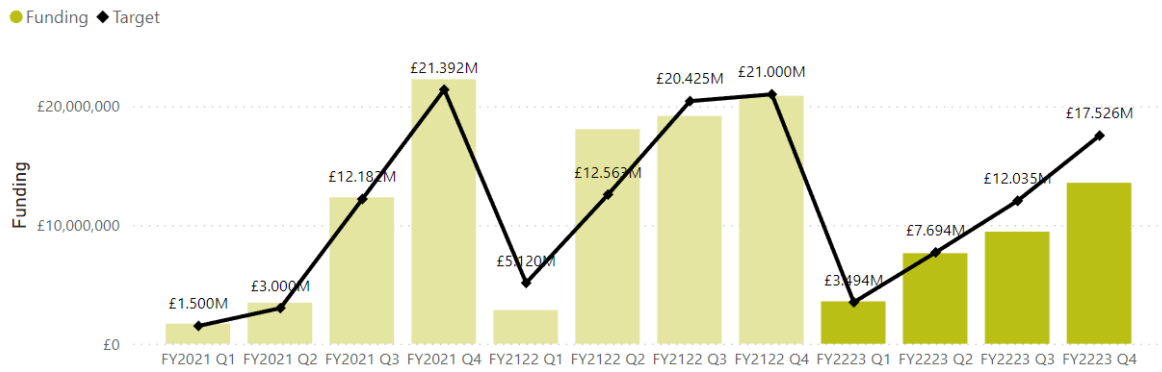
Additional Funding received in Q4 is broken down as follows:

- Funding of £89,201 was secured from the Department for Business and Trade (DBT) for the Business Lincolnshire Growth Hub services.
- The Sustainable Business Growth 2 programme delivered by the Business Lincolnshire Growth Hub has received £416,605 from European funds in Q4. This enabled the provision of dedicated Advisor Support, Business workshops and grants.
- The Department for Business and Trade (DBT) provided their final contribution for 2022/23 of £13,750 to support foreign owned businesses who are being key account managed across the region. These businesses are expanding, and fifteen investment projects are underway. Intensive support is being given to those businesses to help with their investment plans with further assistance given regarding skills and recruitment advice including introductions with academic establishments.

Further funding received during Q4 is:

- Education Budget from DfE - £394,117.
- Multiply numeracy Programme - £1,215,854.
- Career Hub Activity - £178,016.
- Family Hub - £10,241.
- Local Electric Vehicle Infrastructure programme - £1,091,004.
- East Midlands lead to LCC on Made Smarter Manufacturing Programme - £600,000.
- Local Enterprise Partnership funding received:
  - Supporting Food Valley - £50,000
  - Ambassador Network - £50,000
  - Defence initiatives - £5,800

Overall, during Q4 we received less Levelling Up and European Regional Development Funds than forecast, this is due to the governmental financial phasing, which will mean that these funds will now come in during 2023/24, so we will not meet our target. There are also significant changes within the external funding landscape for 2023/24 including the closure of European Regional Development Funds and the new localised UK Shared Prosperity Fund which are of a smaller scale delivered through the district councils. This will have a direct impact on future external funding opportunities.



## **1.2 Flooding**

### **1.2.1 Measures that exceeded their target**

None in Quarter 4

### **1.2.2 Measures that achieved their target**

None in Quarter 4

### **1.2.3 Measures that did not meet their target**

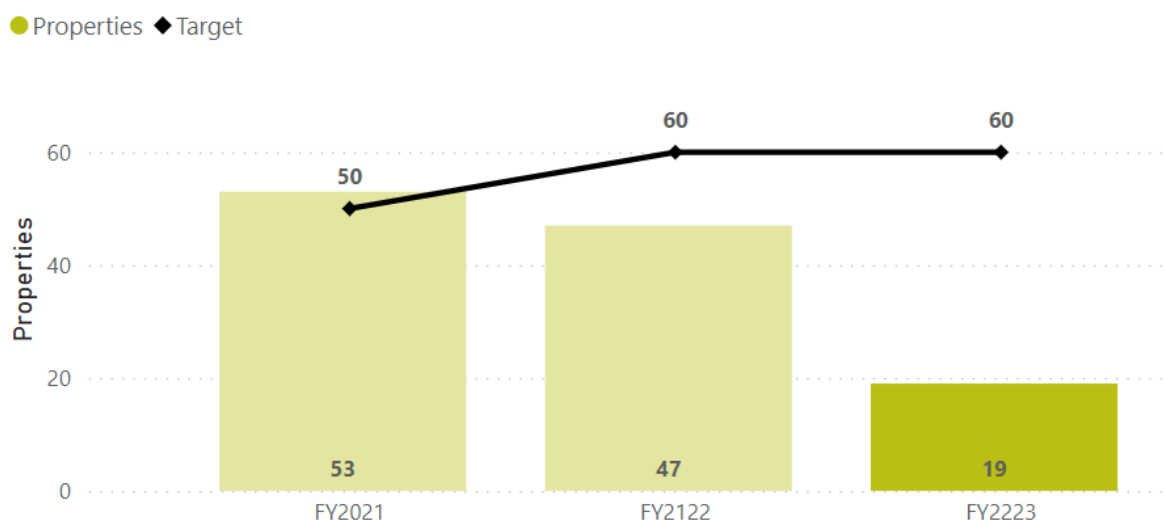
**PI 73 Properties protected from flooding ✖**

**Actual: 19**

**Target: 60**

During financial year 2022-2023 two projects were delivered across the county which will collectively better protect 19 properties from future surface water flood risk as well as reducing the impact of flooding on the highway network. Whilst this total falls short of the expected 60 properties better protected on an annual basis, a number of proposed schemes are currently in development, included three which are planned for delivery in 2023-2024 and will collectively better protect in excess of 60 properties. In addition to this, a programme of capital flood risk works is continually being reviewed to adapt and respond to recent weather events to ensure a series of pipeline schemes can be delivered to provide improved protection from flood risk across the county.

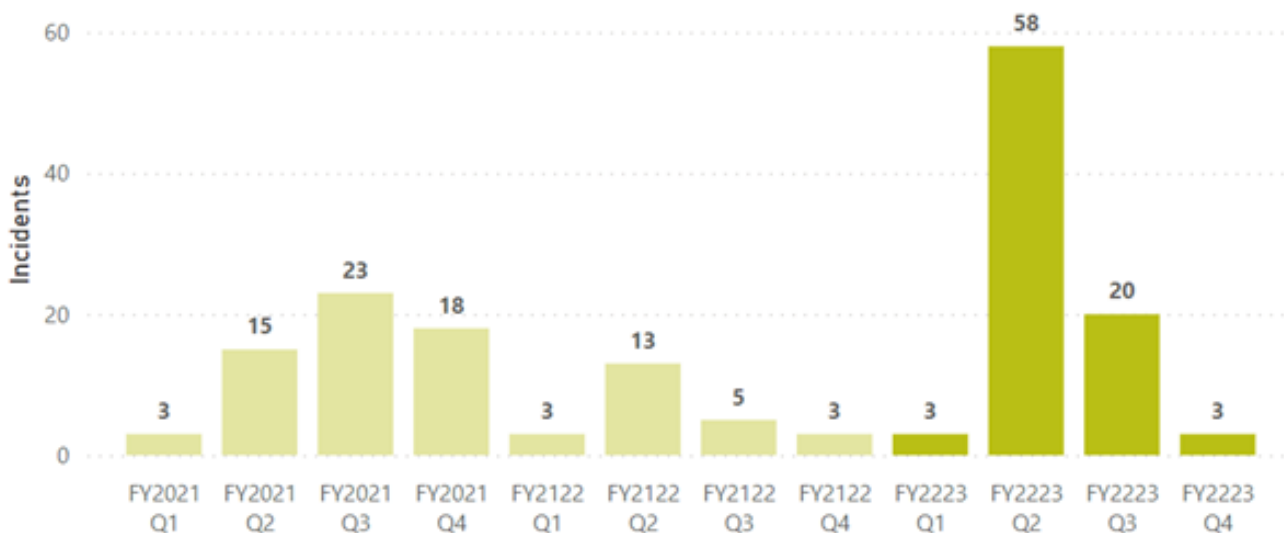




### 1.2.4 Contextual Measure, does not have a target

#### PI 72 Flooding incidents investigated

A total of 3 Section 19 Investigations were commenced during Q4 of 2022-2023 (January to March). This low figure is positive and is reflected by the lack of significant heavy rainfall during the period. The same number (3) Section 19 Investigations were commenced during the same period in Q4 of 2021-2022.



### 1.3 Waste

#### 1.3.1 Glossary of terms of the waste hierarchy

All local authorities and businesses have a legal responsibility to apply the “waste hierarchy” in dealing with waste. The waste hierarchy is a simple ranking system used for the different

waste management options according to which is the best for the environment. The most preferred option is to prevent waste, and the least preferred choice is disposal in landfill sites.



### **Prevention**

Reducing the amount of waste which is produced in the first place is the highest priority as it helps sustain raw materials for longer which is a major objective of a Circular Economy. This can be achieved by using less material in design and manufacture and keeping products for longer. We have a KPI for the amount of “Household Waste Collected” in kilograms per household which has an annual target of 1000kg/HH. This can be affected by economic factors as people produce less waste if they spend less money but overall and is difficult to influence. However, it does show the trends in how much waste we produce.

### **Re-use**

Preparing materials for re-use in their original form is the second best approach to dealing with waste. This can be achieved by checking, cleaning, repairing and refurbishing items. Using charity shops is a good method of reusing. In Lincolnshire we are planning to introduce a re-use process at Household Waste Recycling Centres whereby residents can present materials which is then passed onto other residents without having to recycle or incinerate.

### **Recycling**

Recycling involves processing materials that would otherwise be sent to landfills and turning them into new products. It's the third step of the waste management hierarchy because of the extra energy and resources that go into creating a new product. We measure recycling rates for all material which is presented at Household Waste Recycling Centres where it is delivered by the public. We also measure the overall recycling rate which includes all materials including wheely bins at the kerbside and recycling centres.

### **Recovery**

When further recycling is not practical or possible, waste can be treated through such processes as incineration or anaerobic digestion which recover energy. In Lincolnshire we

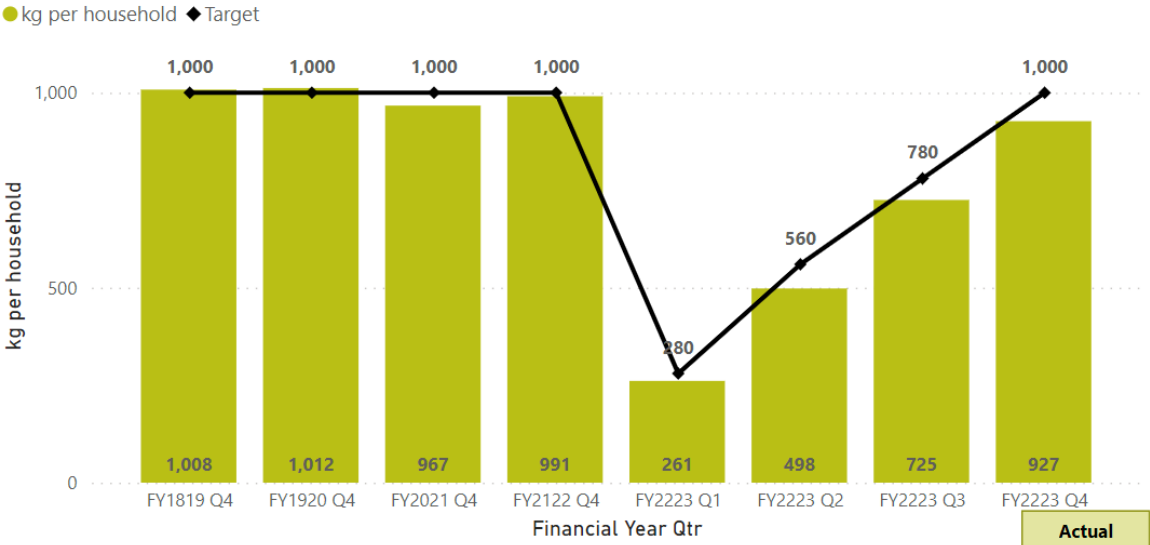
operate an Energy from Waste facility which turned 57% of our waste into energy in 2020/21 which was sold as electricity to the National Grid. Material for recovery is normally collected in the black bin at each household or can be collected at recycling centres.

**Disposal**

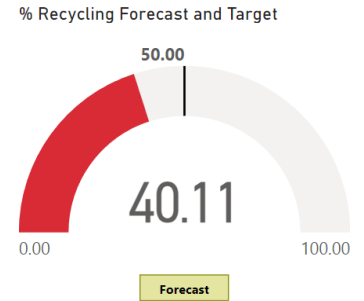
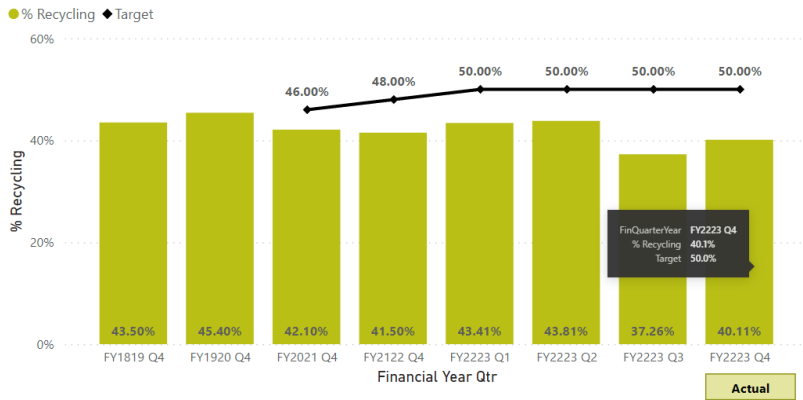
When all else fails, materials that cannot be reused, recycled or recovered for energy will be landfilled. This is an unsustainable method of waste management because waste that sits in landfills can continue to have a damaging environmental impact as such sites continuously release large amounts of damaging carbon into the atmosphere. In 2020/21 we sent 3% of our waste to landfill and such material includes hazardous waste which cannot be treated and certain inert materials such as soil and rubble. Landfills can also leak chemicals and toxic liquids that can contaminate the soil and groundwater.

**1.3.2 Quarter 4 Waste performance graphs**

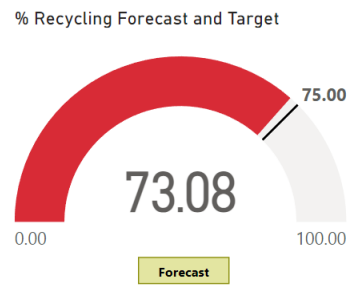
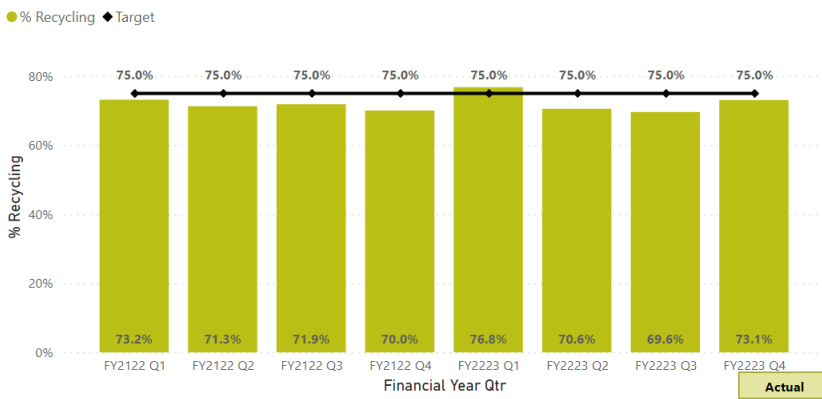
**PI 161 Household waste collected (kilograms per household per year) ★**



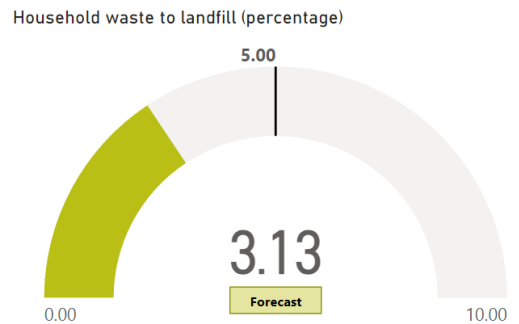
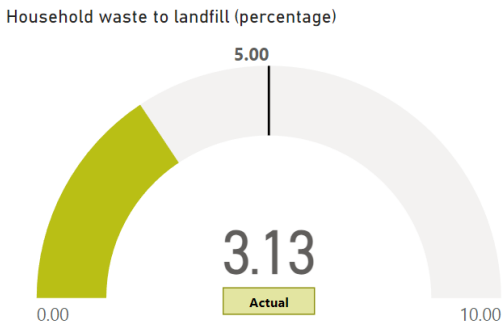
**PI 160 Recycling Rate (new national formula) ❌**



**PI 76 Recycling at County Council owned Household Waste Recycling Centres ❌**



**PI 162 Household waste to landfill (percentage) ★**



### 1.3.3 Quarter 4 summary of Waste performance

Quarter 4 data for PI 161 shows that less material is being produced by households which is excellent news as it meets the highest priority of the Waste Hierarchy which is to Reduce waste.

The amount of material recycled is represented by PIs 160 and 76 and these show an increase from the previous quarter which is good news. Overall, for the year the recycling rates are below the target, but this is due to the low recycling rates earlier in the year when less garden waste was produced, but they are heading in the right direction.

The amount of waste being sent to landfill is represented by PI 162 and is still below target which is excellent news as we have strong aspirations to reduce further to 0%. We now have a separate agreement in place for accepting residual waste when the Energy from Waste facility is not operational to help us with this target.

## 2. Conclusion

The Environment and Economy Scrutiny Committee is requested to consider and comment on the report.

## 3. Consultation

### a) Risk and impact analysis

n/a

## 4. Appendices

These are listed below and attached at the back of the report	
Appendix A	2023-24 Service Level Performance Indicators

## 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by:

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